

## Frequently Asked Questions

### Aquila Bath Lift

- **Does the Aquila bath lift need regular servicing?**

We advise that a Mountway authorised dealer or engineer inspect the bath lift at least once annually to ensure there are no loose fittings or any other evidence of mechanical damage.

- **How many baths can I get out of a fully charged battery?**

This depends on many variables including the age of the battery, the weight of the user, the state of charge of the battery and the number of times the battery has been charged over its lifetime. A person weighing 140kg/22 stones should get at least 1 bathing cycle out of a fully charged battery, provided the battery has not reached the end of its useful life. A bathing cycle consists of 1 lift to the top of the bath without the user's weight, 1 lift down to the bottom of the bath carrying the user, 1 lift bringing the user back to the top of the bath and one final lift down to the bottom of the bath (without the user) for storage.

- **How long does it take to charge my battery?**

A flat battery can take approximately 2 hours to fully charge (using the smart charger). The red charge light will turn to green on the battery charger to indicate when charging is complete. It can remain in this state on trickle charge until your next bath, if required, without the risk of overcharging.

- **Is it safe to use my battery near water?**

Yes. The battery is sealed to the international standards against the effects of immersion in water to a depth of 1 metre. The battery is also low voltage – 14.4V dc nominal 7A max - which is safe near water.

- **I have a corner bath; will the Aquila bath lift fit?**

A corner bath tends to be wide from side to side so when a bath lift is installed at the back of it, the side flaps used to form a transfer platform for getting onto the bath lift's seat will generally not reach the side. With both side flaps open, the overall width of the Aquila Bath Lift is 718mm (28 inches). If the width of your bath from outer edge to outer edge is greater than 668mm (26 inches), the Aquila Bath Lift may not be suitable. It may be possible to bring the Aquila closer to the side of the bath on which you are transferring, but in doing so, you are likely to lose considerable leg space in the bath. The [Neptune Bath Lift](#) fitted with a [corner/wide bath kit](#) may be more suitable for your needs.

The corner/wide bath kit consists of wider side flaps, which should enable the [Neptune](#) side flap to bridge the gap between the seat and edge of the bath. The overall width of the Neptune seat with both wider side flaps open is 920mm (36.22 inches). If your bath is wider than 868mm (34.2 inches) from outer edge to outer edge, the Neptune is not suitable for your bath either, even with a corner/wide bath kit fitted.

- **Will a reclining backrest suit me?**

If your hips or back cannot tolerate sitting in an upright position for too long, then a reclining backrest might be more comfortable for you. You should note, however, that you will only be able to adjust the backrest angle at the bottom of the bath, so the backrest will be in an upright position when rising or lowering. You should also be aware that a reclining backrest will not enable you to fully immerse your back and shoulders in the water.

Also consider whether you have a wall immediately behind the back of the bath. If there is minimal space between the back of the bath and the wall, the Aquila may need to be placed further forward in the bath to allow the backrest to recline fully (without resting on the wall). This may limit your leg space whilst bathing, especially if you are tall and/or have a short bath.

- **Can I use the Aquila bath lift in a Jacuzzi style bath?**

Jacuzzi style baths usually have “jet” outlets along the bottom and sides of the bath. Their location will usually determine whether the bath lift can be used. If any of the bath lift’s suction feet come into contact with these outlets, it will prevent adequate suction and the bath lift will not be secured properly to the bath. The bath lift would therefore be unsafe to use. In addition, any “jet” outlets positioned on the side of the bath could interfere with the free movement of the bath lift’s side flaps as they rise up the side of the bath. Such obstructions can lead to mechanical and physical damage of the bath lift and bath. If the bath lift is completely free from any contact with “jet” outlets, the bath lift is safe to use in a Jacuzzi style bath. Ensure, however, that the bath lift reaches the maximum height of the bath – some Jacuzzi baths are deeper than standard baths.

- **Can I use emollients/oils in the bath with the Aquila bath lift?**

Yes. Ensure that the bottom of the bath is clean and free from slippery oil residues before installing the bath lift, otherwise the bath lift may slide in use. It is also essential that the bath lift and its suction feet be regularly cleaned if medicated oils such as Oilatum, Balneum and coal tar (for the treatment of psoriasis and other skin conditions) are used. If left uncleaned, such oils will attack the rubber material of the bath lift’s suction feet leading to rapid deterioration. It may also lead to discolouration of the bath lift.

- **How do I get into the bath using the Aquila bath lift?**

Raise the bath lift to the top of the bath using the battery powered hand control. As the bath lift rises, the side flaps attached to the seat will fold outwards. When the seat and side flaps are level with the top of the bath,

stop the bath lift. Edge yourself backwards until the back of your legs are resting against the side panel of the bath, then sit down onto the bath lift's side flap and seat. The closer you are standing to the side of the bath the further onto the seat you will be when you sit down. Slide yourself further backwards onto the seat, if necessary, then gradually turn and lift each leg into the bath. Once you are sat facing the taps, sit yourself further back towards the backrest and make yourself comfortable. You can now operate the hand control and take yourself down into the bottom of the bath.

- **Is the Aquila Bath Lift suitable for my needs?**

Having a bath allows the opportunity to soak in warm water, relaxing muscles and soothing aching joints. However, if you are unsteady on your feet and have difficulty stepping in and out of the bath or have difficulty in standing up from a sitting position at the bottom of the bath, a bath lift may offer a safe and effortless solution for you, especially if you need to soak in the water.

A bath lift will only be suitable if you can lift/straighten your legs at the knee and turn your body whilst transferring onto the bath lift. If you have to lean or lie back to lift your legs into bed, then it is unlikely that you will be able to lift your legs into the bath whilst sitting on a bath lift.

Also consider the type of bath you have. Consult the bath lift's [technical details](#) to see if the dimensions will suit your bath. Consider whether the maximum height is sufficient to reach the internal height of your bath. If you have a non-slip surface along the length of your bath, the suction feet may not adhere. If it only partially covers the surface of the bath, you should check whether the bath lift's footprint will fit into the space that is not covered by a non-slip surface, at the back of the bath. The Aquila footprint (from rear edge of rear suction feet to front edge of front suction feet) is 590mm. A [centre sucker fixture kit](#) may be required on the Aquila to reduce the footprint size and avoid non-slip surfaces.

Consider whether there are any obstructions around the lower half of the bath, such as fixed shower screens, washbasin cabinets or cupboards that might restrict the space for getting your legs into the bath.

The Aquila is particularly suitable if you have very stiff hips, which prevents you from sitting in an upright position when you extend your legs out in front of you or if you suffer from a back condition such as kyphosis or scoliosis. The Aquila allows you to adjust the backrest angle up to 35 degrees.

The Aquila also offers a range of paediatric accessories, such as [pommel, knee wedge, pelvic harness and thoracic harness](#), making the bath lift particularly suitable for children.

- **Will the Aquila bath lift interfere with my heart pacemaker?**

The bath lift is tested in accordance with EN55011-1:1998 +A1:1999 +A2:2002 and EN60601-1-2:2001 Group 1 Class B relating to Electromagnetic Compatibility and will not therefore interfere with your pacemaker.

- **How high should the water level be while using the Aquila bath lift?**

It is important to remember that when using the Aquila bath lift you will be sitting on a seat around 75mm/3 inches from the bottom of the bath. As a result, you will need to fill your bath with more water than you would normally. You can fill the bath as high as you want providing that the water level does not rise above the motor housing (rectangular grey box) behind the fully reclined Aquila backrest. Also remember that the water will be displaced once you take yourself down into the water, thereby raising the water level further. This should be considered when filling the bath. Normally, the bath's overflow outlet will prevent the water level from rising anywhere near the motor housing.

- **I have a latex allergy, is it safe to use the bath lift?**

Yes. There is no latex present in the bath lift. The bath lift suction feet have undergone tests with an independent external agency to verify this.